



White City Water Improvement District

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General Manager's Report

BE PREPARED FOR COLDER TEMPERATURES

November is here and with it autumn is finishing and winter is around the corner. Temperatures are dropping at night and the danger of freezing water pipelines increase, especially for sprinkler lines that have not been shut off and drained, either through auto draining heads or by having a landscaper come and blow them out using an air compressor. With dropping temperatures, it is important to winterize your home and property to lessen the risks of freezing. This newsletter contains some helpful hints to assist you in this matter.

Also, with adverse weather and snow, it is important that you still keep your meter lids free from obstructions. This way, District personnel can quickly assess to the water meter ("Meter") set below the lid for needed repairs and maintenance. Also, periodically, District personnel check meters to ensure the radio function communicating water usage is working properly.

Remember, one of the advantages of the District radio read meters is their ability to assist the District and property owners in detecting leaks that might exist on the owner's side of the water pipe. In the past, before "leak detection" and "radio read" capability, an owner could develop of leak in a sprinkling system in November and it might not come to light for two to four months, resulting in larger than needed water bills. Now, if the meter detects continuous use of water, it indicates a leak and the owner, who is ultimately responsible for water lines beyond the District's meter, can be notified and efforts undertaken to stop the leak. For further information, as to the District meters and your responsibility beyond the meter, please log on to the District's webpage and look under the tab marked "public notice" and then down to "Retail Water Line Disclosure Diagram."

General Manager

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Water Winterization Information

Below is a list of suggestions to help prevent damage to your various water systems caused by freezing temperatures.

Home or Business Pipes and Plumbing

Locate all exposed pipes that carry water. This includes outdoor faucets, bibs, and valves.

Remove, drain and store outdoor hoses inside.

Use foam or wrap insulation to cover pipes. You can use towels, blankets, etc. for temporary insulation.

Inspect existing insulation and replace it if needed.

Seal areas that allow cold air to get in to where pipes are located.

Evaporative Cooler

Disconnect the power supply.

Drain the water from the cooler.

Disconnect and drain the water line from the cooler

Cover the cooler with canvas or plastic to protect it. This also helps prevent the transfer of air to/from the outside.

Irrigation System

Remove, drain and store outdoor hoses inside.

Consider using a faucet cover on your outdoor faucets.

Insulate all above ground pipes and valves.

Turn of water supply to irrigation system not just the time.

Drain your system. Consider blowing our your system with air if you have that option available.

Backflow Assembly

Turn off water supply to assembly.

Drain water from assembly.

Insulate or remove the assembly.

Miscellaneous Water Systems

Don't forget to winterize your pools, boats, RV's or any other object that has water in it and may be subject to freezing temps.

What to do if you have a frozen pipe

Locate the frozen pipe(s) and try gradually warming up the pipe with warm air from hair dryers, heat lamps, etc.

Turn on a faucet while defrosting the pipe so that the water will flow again once its thawed.

Don't leave pipes and heating devices unattended.

Be patient as it may take some time for pipes to thaw.

Do not use an open flame due to the risk of fire or pipe damage.

Do not pour hot water over a frozen pipe. This can cause pipe damage.

If leaking, turn off the main shut-off valve.

Locate your water shut-off valve

Know where the main shut-off valve is in case of emergency.

