



White City Water Improvement District

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GENERAL MANAGER'S REPORT

By Paul Ashton

A FEW THOUGHTS

White City Water Improvement District ("WCWID") participated in the annual Southeast Township Days festivities on Saturday, August 27, 2022, sponsored by the White City Metro Township & W. White City Community Council. WCWID staff looks forward every year for the opportunity to meet with so many of our water users and to answer any questions they might have. We look forward to next year.

I want to remind everyone that the increased water rates agreed to by WCWID's elected Board of Trustees went officially into effect on September 1, 2022, and will show up in October's bills. It is the first significant water rate increase WCWID has had in 15 plus years and inflation alone in that time period (calculated by the Consumer Price Index as 42%) has significantly impacted WCWID operations and planning. WCWID appreciates the many water users that have participated in the Rate Committee and attended the public hearings and Board meetings to give input. More details on the water rate increase may be found on WCWID's website: <https://wcwid.org>

OFFICE MANAGER'S REPORT

By Elaine Christensen

EQUAL PAYMENT PLAN ANNUAL NOTICES

The District will be adding customers to the Equal Payment Plan between October 1 -- October 31, 2022. **PLEASE TAKE NOTICE:** New Equal Payment Customers and Current Equal Payment Customers will be evaluated with the new water rate increase included. The new estimated Equal Pay amounts will be reflected in your November bill. Examples of how the new water rates might impact WCWID's 700 plus Equal Pay Customers is as follows:

For a Lower level water user, presently on Equal Pay, using about 15,000 gallons of water per summer month whose current Equal Pay amount is \$43 per month the estimated equal pay amount will **increase** to approximately \$53/month.*

For a Mid-level water user, presently on Equal Pay, using about 40,000 gallons of water per summer month whose current Equal Pay amount is \$55 per month the estimated equal pay amount will **increase** to approximately \$65/month.*

For a High-level water user, presently on Equal Pay, using about 68,000 gallons of water per summer month whose current Equal Pay amount is \$65 per month the estimated equal pay amount will **increase** to approximately \$78/month.*

***Please note these are estimates and exact amounts will vary depending upon credits or deficits in customer accounts at the end of October.**

For anyone wishing to enroll for Equal Payment Plan, the following criteria must be met: (a) Property owner/customer must have been on the District records for at least one year and (b) Property owner/customer utility account must not be delinquent or past due – must be current.

If Customer misses two Equal Payments, your account will be removed from the Equal Payment Plan and you will have to re-apply the following year.

If you are a current Equal Pay Customer, you do not need to re-apply; however, remember that your Equal Payment amount for the coming year will be an Estimated amount including the rate increase. New applicants can fill out the application on the website.



OPERATIONS MANAGER'S REPORT

By Ryan Johnson

Construction of the new 8" water main along Sego Lily Dr has begun and it is anticipated will be completed the first week of October, 2022 at an estimated cost of \$580,000. The contractor Matrixx Excavation, will install the new main and pressure test it to make sure there are no faulty joints or fittings. The pipe must hold 200 psi for a minimum of 2 hours.

At the conclusion of that test, WCWID operators will then flush the new main and collect samples in 5 minute intervals to get a full evaluation of the newly installed pipeline. Once the samples are cleared by the lab and proven to be clean and free of bacteria, we will then begin "tying in" the service lines to homes into the new main, replacing old galvanized steel as we go. If the water line from existing main to meter (WCWID's side) is already copper we will just connect the service line directly into the new main. ([Homeowners are responsible for the pipe that runs from the meter to house](#) and may want to consider changing it out sometime if it is still galvanized steel, but that is up to them.)

We would like to thank all the residents along Sego Lily and surrounding areas as we work to make this project happen. WCWID recognizes Sego Lily is heavily traveled road and the multiple detours caused by the project are inconvenient. We also regret the temporary loss of on street parking, but everything is being done to expedite the project and to ensure the safety of everyone concerned including Contractors, WCWID staff and residents. Thank you all for your continued patience. Any concerns or questions can be submitted either online on our website www.wcwid.org by submitting the "Contact Us" form or calling our office directly.