



## White City Water Improvement District

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## GENERAL MANAGER'S REPORT

November 2022

### COLDER TEMPERATURES AND SNOW ARE HERE:

With November comes colder temperatures and (hopefully) snow. As a consequence, if you have not already done so it is **Time to Winterize your Water System**. With temperature dropping below freezing (32°F or 0°C) water pipelines, especially sprinkler lines that have not been shut off and drained (either through auto draining heads or by having a landscaper come and blow them out) may freeze and cause damages, not mention increased water bills.

**To assist you as you winterize your water system and home, some suggestions are listed in this newsletter on some things you should check to prevent water damage from freezing pipes.**

**In addition, please REMEMBER to** keep your meter lids free from obstructions. For example, don't park your vehicles on top of the lid. District personnel must be able to quickly access the water meter set below the lid for needed repairs and maintenance. This is especially critical if you experience water damage in the house due to frozen pipes. Also, periodically, District personnel check meters to ensure the radio function communicating water usage is working properly. Remember, one of the advantages of the district radio read meters is their ability to assist the district and property owners in detecting leaks that might exist on the owner's side of the water pipe. In the past, before "leak detection" and "radio read" capability, an owner could develop of leak in a sprinkling system in November and it might not come to light for two to four months, resulting in larger than needed water bills. Now, if the meter detects continuous use of water, it indicates a leak and the owner, who is ultimately responsible for water lines beyond the district's meter, can be notified and efforts undertaken to stop the leak. For further information, as to the district meters and your responsibility beyond the meter, please log on to the district's webpage and look under the tab marked "Public Notice" and then down to "Retail Water Line Disclosure Diagram."

### Checklist to help prevent damage to your water system caused by freezing temperatures:

#### Home or Business Pipes and Plumbing:

- ✓ Locate all exposed pipes that carry water. This includes outdoor faucets, bibs, and valves.
- ✓ Remove, drain, and store outdoor hoses inside.
- ✓ Use foam or wrap insulation to cover exposed pipes. You can use towels, blankets, etc. for temporary insulation.
- ✓ Inspect existing insulation and replace it if needed.
- ✓ Seal areas that allow cold air to get in to where pipes are located.

#### Evaporative Cooler:

- ✓ Disconnect the power supply.
- ✓ Drain the water from the cooler.
- ✓ Disconnect and drain the water line from the cooler.

- ✓ Cover the cooler with canvas or plastic to protect it. This also helps prevent the transfer of air to/from the outside.

### **Sprinkler Irrigation System:**

- ✓ Remove, drain, and store outdoor hoses inside.
- ✓ Consider using a faucet cover on your outdoor faucets. Insulate all above ground pipes and valves.
- ✓ Turn off water supply to irrigation system not just the timer.
- ✓ Drain your system. Consider blowing out your system with air if you have that option available

### **Backflow Assembly:**

- ✓ Turn off water supply to assembly. Drain water from assembly.
- ✓ Insulate or remove the assembly.

### **Miscellaneous Water Systems:**

- ✓ Don't forget to winterize your pools, boats, RV's or any other object that has water in it and may be subject to freezing temps.
- ✓ If you have water storage, such as in 55-gallon barrels as I do, make sure the water level is down at least 10% from the top to allow for freezing.

### **What to do if you have a frozen pipe**

- ✓ Locate the frozen pipe(s) and try gradually warming up the pipe with warm air from hair dryers, heat lamps, etc.
- ✓ Turn on a faucet while defrosting the pipe so that the water will flow again once its thawed.
- ✓ Don't leave pipes and heating devices unattended. Be patient as it may take some time for pipes to thaw.
- ✓ Do not use an open flame due to the risk of fire or pipe damage.
- ✓ Do not pour hot water over a frozen pipe. This can cause pipe damage. If leaking, turn off the main shut-off valve.
- ✓ Locate your water shut-off valve.
- ✓ Know where the main shut-off valve is in case of emergency.

### **FEDERAL LEAD & COPPER RULE REQUIREMENTS**

In response to the EPA's updated Lead and Copper Rule Revisions, WCWID is required to identify service line types for every connection within the district. This includes both the districts side of the service as well as the property owner's service. Typically service lines will be one of four types of material: Copper, Galvanized steel, Plastic or Lead. WCWID has spent many hours over the past several months identifying our service line materials AND HAS NOT IDENTIFIED ANY LEAD PIPES. Over the next year we will be needing your assistance in identifying type of service line running to your homes and buildings. This will entail looking at where the service line enters the home and identifying the type of service material. More information on this matter will be coming forth in upcoming newsletters and on WCWID's website. Thank you for your cooperation as we meet this new Federal Requirement.