



White City Water Improvement District

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GENERAL MANAGER REPORT

TIME FLYS AND YEARS KEEP FLOWING BY:

December 2019 is here, and another year is drawing to a close. Time literally does fly and, as more fully discussed in last month's newsletter, the White City Water Improvement District ("WCWID") is celebrating its 25th year since the voters of the old White City Water Company, residents of Sandy City and White City community together, voted to purchase the water system instead of letting it go to Sandy City that would not guarantee cost-based water rates for all customers regardless of place of residence. The bond election was held on October 24, 1994 and the official sale of the Company to WCWID took place on February 13, 1995. Since then, the WCWID Board of Directors have kept their vow to only use cost-based water rates and not use any property tax. You pay for what you use, no more no less.

The past year saw WCWID continuing to improve the water system and taking other steps to ensure its future viability and strength. Water mains are replaced when their age and make (e.g. ductile iron vs wrap steel) indicate replacement will save money instead of repair. In addition, if WCWID learns that another government entity is going to be working in a road, such a sidewalk project, a decision is made whether it makes economic sense to work on water mains and pipes prior to or contemporaneous with the other work. By consistent and thoughtful replacement of aging water mains, WCWID has cut down the number of water line breaks that occur.

This ensures a continuing ability to provide you, the water users, with the pristine water supply you desire. All of this is done by wise use of revenues obtained through cost-based water rates and with NO PROPERTY TAX.

If you would like more information on WCWID and its plans, please feel free to attend the monthly meetings of the Board of Trustees. They meet the third Wednesday of the month at 6:00 PM, following a Staff Planning Meeting that starts at 5:00 PM, to which the public is also invited. This coming meeting on December 18, 2018 is especially important as it is the time set aside for review and adoption of WCWID's 2020 budget. The meetings take place at WCWID's office located at 999 E Galena Drive, Sandy, Utah 84094. Formal notice of the Budget Public Hearing can be reviewed on WCWID's website.

CodeRED REMINDER:

THIS IS ANOTHER REMINDER, that WCWID has chosen to use the CodeRed Emergency Notification system by OnSolve to provide critical notifications to our residents and customers of construction projects, water outages, and emergencies that might arise from earthquakes or other circumstances.

The system will only work to its maximum potential if all our customers sign up for the service.

The link to enroll for CodeRED Notifications is available on the
WCWID website home page: <https://wcwid.org>

By clicking on the CodeRED logo you will be taken to the enrollment website where you can add contact information for the methods you choose (address, home phone, cell phone, e-mail, etc.). You may also choose to receive General Notifications (non-emergency) or Severe Weather Warnings through the CodeRED enrollment. **AGAIN, Enrollment for Emergency Notifications is critical to ensure WCWID can notify you in an emergency.**

Additionally, CodeRED offers a free app (CodeRED Mobile Alert) for your mobile device. The app can alert users of various emergency events happening in proximity to the location of your mobile device.

WINTER PRECAUTIONS:

Just as WCWID must plan for contingencies and anticipate problems, each of you should be proactive to ensure your own water lines don't freeze or develop problems. In that regard, remember WCWID's water system ends at the water meter that measures the water that goes into your home or building. After the water meter is your responsibility.

Winter brings temperatures below freezing. When water freezes, it expands. So, if the temperature of your pipes drops below 32 degrees, even for a short period, you run the risk of a pipe fracture or worse. Take the following precautions now to avoid a major headache later.

Inside Your Home anywhere cold air blows on a pipe, it creates the potential for freezing. To make sure your pipes are well-insulated, close crawl space vents and stuff insulation over the openings. Even a tiny hole can let a lot of cold air blow in; make sure you fill in all the cracks. A bathroom or laundry room located above or next to a garage can be particularly vulnerable, so keep the garage door closed to maintain maximum heat.

If your bathroom pipes run along an outside exterior wall, try keeping the vanity door(s) open to allow heat inside. If you're anticipating a deep freeze, consider using a fan to help circulate the air near the pipes. Finally, never turn off the heat when you leave home during the winter. Instead, set the temperature to at least 55 degrees F (higher if you've had problems in the past or live in an area of extreme cold). If you have multiple heat zones, be sure to adjust all thermostats appropriately.

Outside Your Home

Time to remove your hoses from the hose bib, drain and store hoses after each use in a basement, garage, or shed. If you have not done so already, turn off your sprinkling system (not just the timers) and make sure the stop and waste valve that feeds the water system is off. **Keep the water meter lids free of obstructions and make sure the lid is closed tight. If there is a problem with the meter lid, contact WCWID so our operators can come out and work on it.** Keep fire hydrants accessible and as part of your snow shoveling, clear access.

Happy Holidays!