



White City Water Improvement District

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GENERAL MANAGER REPORT GENERAL MANAGER'S REPORT

WCWID OFFICE BUILDING:

With the coming of winter, the contractor hired by the White City Water Improvement District ("WCWID"), Wasatch West Contracting, LLC ("Wasatch West"), is moving quickly to "close in" the new office building being constructed to the west of the existing offices at 999 E Galena Drive. The block walls are up, roof trusses placed and the front of the building (known as a "store front") is coming. The goal is to have the building enclosed and heated such that adverse weather will not slow down completion of the interior of the building. If all goes well, WCWID hopes to move into the new space the middle of January. The old office building can then be demolished, and a new vestibule entrance attached on the east side of the new building for public use. Landscaping and parking will then be finalized and completed in the Spring. It has been a long process, but I personally want to thank Wasatch West and its various sub-contractors for working so diligently to bring the building in on time and on budget. I also want to thank our water users for their patience as we move forward with this most important task.

SNOW AND COLDER TEMPERATURES ARE HERE:

November is here and with-it autumn has ended, and winter is upon us. Temperatures drop at night and the danger of freezing water pipelines increase, especially for sprinkler lines that have not been shut off and drained, either through auto draining heads or by having a landscaper come and blow them out using an air compressor. With dropping temperatures, it is important to winterize your home and property to lessen the risks of freezing. Last month I discussed some of the things you should considered as you "winterize" your homes for the COLD Months. This newsletter continues with those suggestions as no one wants to deal with frozen pipes in the middle of the night.

First, before listing our suggestions, please REMEMBER keep your meter lids free from obstructions. For example, don't park your vehicles on top of the lid. District personnel must be able to quickly access the water meter ("Meter") set below the lid for needed repairs and maintenance. This is especially critical if you experience water damage in the house due to frozen pipes. Also, periodically, District personnel check meters to ensure the radio function communicating water usage is working properly. Remember, one of the advantages of the District radio read meters is their ability to assist the District and property owners in detecting leaks that might exist on the owner's side of the water pipe. In the past, before "leak detection" and "radio read" capability, an owner could develop of leak in a sprinkling system in November and it might not come to light for two to four months, resulting in larger than needed water bills. Now, if the meter detects continuous use of water, it indicates a leak and the owner, who is ultimately responsible for water lines beyond the District's meter, can be notified and efforts undertaken to stop the leak. For further information, as to the District meters and your responsibility beyond the meter, please log on to the District's webpage and look under the tab marked

"public notice" and then down to "Retail Water Line Disclosure Diagram."

Below is our list of suggestions to help prevent damage to your various water systems caused by freezing temperatures:

Home or Business Pipes and Plumbing:

- ✓ Locate all exposed pipes that carry water. This includes outdoor faucets, bibs, and valves.
- ✓ Remove, drain, and store outdoor hoses inside.
- ✓ Use foam or wrap insulation to cover exposed pipes. You can use towels, blankets, etc. for temporary insulation.
- ✓ Inspect existing insulation and replace it if needed.
- ✓ Seal areas that allow cold air to get in to where pipes are located.

✓ **Evaporative Cooler:**

- ✓ Disconnect the power supply.
- ✓ Drain the water from the cooler.
- ✓ Disconnect and drain the water line from the cooler
- ✓ Cover the cooler with canvas or plastic to protect it. This also helps prevent the transfer of air to/from the outside.

✓ **Sprinkler Irrigation System:**

- ✓ Remove, drain, and store outdoor hoses inside.
- ✓ Consider using a faucet cover on your outdoor faucets.
- ✓ Insulate all above ground pipes and valves.
- ✓ Turn off water supply to irrigation system not just the timer.
- ✓ Drain your system. Consider blowing out your system with air if you have that option available

✓ **Backflow Assembly:**

- ✓ Turn off water supply to assembly.
- ✓ Drain water from assembly.
- ✓ Insulate or remove the assembly.

✓ **Miscellaneous Water Systems:**

- ✓ Don't forget to winterize your pools, boats, RV's or any other object that has water in it and may be subject to freezing temps.
- ✓ If you have water storage, such as in 55-gallon barrels as I do, make sure the water level is down at least 10% from the top to allow for freezing.

What to do if you have a frozen pipe

- ✓ Locate the frozen pipe(s) and try gradually warming up the pipe with warm air from hair dryers, heat lamps, etc.
- ✓ Turn on a faucet while defrosting the pipe so that the water will flow again once its thawed.
- ✓ Don't leave pipes and heating devices unattended.
- ✓ Be patient as it may take some time for pipes to thaw.
- ✓ Do not use an open flame due to the risk of fire or pipe damage.
- ✓ Do not pour hot water over a frozen pipe. This can cause pipe damage.
- ✓ If leaking, turn off the main shut-off valve.
- ✓ Locate your water shut-off valve
- ✓ Know where the main shut-off valve is in case of emergency.