



White City Water Improvement District

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GENERAL MANAGER'S REPORT

NEW OFFICE BUILDING TO BE CONSTRUCTED

As discussed in previous newsletters, the White City Water Improvement District ("WCWID") updated its vulnerability assessment and emergency response plan. Based on that work, the Board of Trustees has systematically been taking steps to ensure the continued viability of the water system in case of emergency, whether man-made or natural.

Among those steps has been the purchase and installation of generators that can run wells and pumps to provide drinking water during times of severe power outages. **(Indoor use only)** Further, WCWID recently put in place a radio tower at its tank site so our water operators can continue to communicate with each other, if cell towers become overwhelmed and cell and phone service otherwise fail.

The most significant finding from WCWID's assessment is the inadequacy of the District's present Office building at 999 E Galena Drive and Operations offices next door due to seismic inadequacies. In other words, if and when there is an earthquake, the existing buildings may collapse causing injury to staff and an inability to manage and run the water system.

Based on that finding, the Board of Trustees has determined the time is right to build a new seismically sound office building. It will be large enough to house both Administrative and Operations staff. The plan will be to tear down the house to the west of the existing office at 985 E Galena Drive (currently used by Operations staff). Once tear down is complete, the build of the new office building will commence. When completed, the existing office will be torn down and everyone will be moved into the new space. *(This approach is similar to what is done by school districts for construction of new schools, such as Alta View Elementary.)*

The design and construction of the new office building will last until the end of next year, 2020. We would like to welcome the public into the new space for the District's 25th anniversary. The cost will be approximately two million dollars for design, construction and other misc. costs. Fortunately, because of the Board fiscally conservative budgeting over the years, WCWID has built up sufficient capital reserves and bonding ability that we can construct the new building without need to raise water rates for that purpose.

ANNOUNCEMENT

WCWID HAS ENTERED INTO A CONTRACT WITH CODERED TO PROVIDE
EMERGENCY NOTIFICATION SERVICES TO
WCWID'S SERVICE AREA AND COMMUNITY

Following extensive and thorough evaluation and review of mass emergency alerting systems, WCWID has entered into a contract to implement the CodeRED system, a high-speed emergency notification service provided by OnSolve, based in Ormond Beach, Florida. Public safety officials across the United States have credited CodeRED notifications for saving lives, including locating missing children, apprehending wanted criminals, and issuing timely evacuations. CodeRED has an app for our customer smart phones and has demonstrated the ability to reach out to the public with timely critical notices. The CodeRED system will serve as the backbone of the WCWID's emergency planning and communications outreach. The platform will allow WCWID to communicate with residents and personnel by sending telephone calls, text messages, emails, posts to social media and mobile app messages to inform residents of emergencies and better protect life and property. CodeRED was selected for its reliability and accuracy, as well as the system's widespread usage across North America.

“CodeRED's robust system will provide WCWID officials with a reliable, easy-to use technology to enhance our emergency preparedness plans,” said, Paul H Ashton, General Manager/General Counsel for WCWID. We anticipate using the system to notify residents of construction projects, water outages and emergencies that might arise from earthquakes or other circumstances. WCWID also intends to reach out to other governmental entities, such as the White City Metro Township, and Fire and Police to determine if they would like to partner in the system to provide notices to the community about fires, police actions, missing children etc.

WCWID has also purchased the CodeRED Weather Warning system, an automated weather warning technology that delivers phone calls, text messages, and emails to registered residents and businesses within the direct path of severe weather. The CodeRED Weather Warning system is an opt-in service that automatically notifies those enrolled of tornado, flood, and severe thunderstorm warnings just moments after an alert is issued by the National Weather Service (NWS).

All residents living within WCWID's service area are encouraged to visit WCWID's website at <https://wcwid.org> or come to the office and provide the information needed to ensure our ability to notify you of water emergencies. As found out by our neighbors to the south, when a water emergency arose as a result of over fluoridation incident, many could not be easily reached to be warned of the potential danger. No one should assume they are included in the emergency contact database; please visit to ensure you are registered. WCWID will provide further information on how to register in its website and through flyers at the office. Please be assured, WCWID, working with its contractors, will take needed steps to protect information provided. More information about CodeRED and OnSolve can be found on the company's website at www.onsolve.com.